To

We understand that the ongoing COVID-19 Crisis has been disruptive and has left many facing uncertain financial situations. We want to assure you that the health and safety of our tenants and employees remains our top priority. Due to this, we would like to remind you that we are here to work with you and continue to provide safe and secure rental housing, despite the challenges ahead.

We understand that you may have concerns about your ability to pay rent due to loss of income, and we are here to work with you. You are likely aware that both the Federal and Provincial Governments have enhanced existing financial aid programs and created several new ones to ensure tenants who may need help in making ends meet are able pay their rent.

Three programs you should be aware of are:

1. BC Temporary Rental Supplement (BC-TRS)

The BC-TRS is a program administered by BC Housing and provides up to $500 towards rent for the months of April, May and June, If you have experienced a loss of income due to COVID-19 you must apply for this supplement which goes directly towards your rent. For more information and to apply visit: <https://www.bchousing.org/BCTRS>

1. Employment Insurance (EI)

Employment Insurance is available for most workers who have lost their ability to earn an income. For more information and to apply for EI visit: <https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html>

1. Canadian Emergency Response Benefit (CERB)

The CERB is a taxable $2000/month benefit meant to help Canadians who have lost their ability to earn an income due to COVID-19 but may not otherwise be eligible for EI. For more information and to apply, visit: <https://www.canada.ca/en/department-finance/news/2020/03/introduces-canada-emergency-response-benefit-to-help-workers-and-businesses.html>

These are challenging times and we are here to work with you during this pandemi. If you are experiencing COVID-19-related financial challenges that will affect your ability to pay some or all of your rent on time, please contact at # or email to discuss the available options.

We wish you and your families well. In the words of provincial medical health officer Dr. Bonnie Henry, “Be kind, be calm, be safe.”

Sincerely,